

Responsible Credit Approval Policy

Environment, Social, and Governance (ESG) challenges have been undermining sustainable development. It is urgent that all stakeholders must adopt “sustainable development approach” and work together to achieve balanced and sustainable development, taking into account economic, social, and environmental dimensions.

As a financial intermediary that serves as an investment consultant for businesses and individuals, the Company is aware that our credit approval may incur ESG risks and impacts, including climate change. The Company also realizes that if these risks are not properly managed, they could trigger direct and indirect impacts on the Company’s reputation and financial performance as well as quality of living and economic stability of community and nationwide. Accordingly, the Company developed the responsible credit approval policy to serve as a guideline for our executives and staff in relevant departments, focusing on effective ESG risk management in our credit approval process to support long-term performance for the Company as well as the society.

Responsible Credit Approval

- Perform ESG Know-Your-Customer, including AML/CFT screening, and refrain from approving credit to individuals and businesses violating the law, acting against good morals, or severely affecting the environment and society, in order to safeguard against severe and irreversible damage to the environment, the society and the Company’s reputation and social trust;
- Provide opportunities for stakeholders to voice their opinions (stakeholder engagement) regarding potential environmental, social, and governance risks and impacts resulting from the Company’s credit approval;
- Prudently assess credit through a clear and transparent due diligence process that takes into account environmental, social risks, and impacts, as well as taking into account credit risk and affordability risk which would affect customers’ long-term quality of life. The focus is on vulnerable groups such as low-income individuals, senior citizen, and new workers entering the labor market to help prevent them from possessing excessive debt;
- Promote and support businesses in alignment with the UN Sustainable Development Goals and transition to a low-carbon economy to help mitigate and adapt to the climate change impacts.

Exclusion List

- Illegal businesses or transactions under laws in host countries;
- Designated persons involving in proliferating of weapon of mass destruction i.e. nuclear, biological, chemical or other weapons which cause serious harm to lives of human, animal, plant or environment similar to such weapons e.g. anti-personal land mines and cluster munitions, including means of delivery, component or equipment of such weapons;
- Individuals or businesses that may cause severe environmental and social impacts, has not established prevention and mitigation measures, and has not engaged with stakeholders in public consultations;
- Individuals or businesses invading or damaging mangrove forests;
- Trading of endangered plant and animal in violation of Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES);

- Individuals or businesses involved in human trafficking, forced labor, or illegal child labor